

Nondiscrimination Statement

Presbyterian Manor, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Presbyterian Manor does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Presbyterian Manor:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other format)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jimmy Oakley at the Corporate Compliance Office at 4600 Taft Blvd., Wichita Falls, TX, 76308, telephone (940) 691-1710, fax (940) 691-3742, or email jimmy@presmanor.org.

If you believe that Presbyterian Manor has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with the Corporate Compliance Office, in person or by mail at 4600 Taft Blvd., Wichita Falls, TX, 76308 telephone (940) 691-1710, fax (940) 691-3742, or email jimmy@presmanor.org. If you need help in filing a grievance, Jimmy Oakley, Corporate Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-537-7697 (TDD). Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 940-691-1710.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 940-691-1710.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 940-691-1710。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 940-691-1710 번으로 전화해 주십시오.

Arabic: خدمات فإن اللغة، اذكر تتحدث كنت إذا: ملحوظة 940-691-1710 برقم اتصل .بالمجان لك تتوافر اللغوية المساعدة رقم 940-691-1710 .

Urdu: مدد کی زبان کو آپ تو ہیں، بولتے اردو آپ اگر :خبردار ک۔ 940-691-1710 کال - ہیں دستیاب میں مفت خدمات کی

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 940-691-1710.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 940-691-1710.

Hindi: ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 940-691-1710.

Persian (Farsi): کنید، می گفتگو فارسی زبان به اگر :توجه 940-691-1710 تماس بگیرید. شما برای رایگان بصورت زبانی تسهیلات

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 940-691-1710.

Gujarati: યુ ના: જો તમે જરાતી બોલતા હો, તો િન: સુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છે. ફોન કરો 940-691-1710.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 940-691-1710.

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1- 940-691-1710 まで、お電話にてご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການ ບໍລິການຊ່ອຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມ ໃຫ້ທ່ານ. ໂທ 940-691-1710.